

Send a HIPAA-compliant chat message from the calls worklist dashboard (home screen)

Purpose: Coordinate with your team without leaving the dashboard.

Steps

1. Click the floating **chat** button (bottom-right).
2. Select the recipient or channel per your clinic setup.
3. Send your message. Chat runs in a secure, HIPAA-compliant channel.

Tip and good practices

Use chat to hand off a call thread or to request an internal callback.

Revision #1

Created 18 September 2025 08:48:28 by Admin

Updated 18 September 2025 08:48:55 by Admin