

Get started with SimboDIYAS: Step by Step Registration

Get started with SimboDIYAS

What SimboDIYAS does

SimboDIYAS is an AI powered answering service for medical practices. It helps screen patients, handle after-hours and overflow calls, and route messages to the correct on-call team. You can manage schedules, alerts, and message templates from an admin dashboard.

Website: <https://diyas.simboconnect.com>

Before you start

- Use a work email that you can access.
- Have your practice name and address ready.
- Have a payment method ready. Card and Cash App Pay are available on checkout.

Step 1. Enter your email to begin

1. Go to the [SimboDIYAS website](#).
2. Enter your work email in the “Enter Email ID to get started” field on the right.
3. Press **Next**.

Snapshot:

Revolutionize Answering Service using AI

AI Powered Answering Service

Get Started Now

Sign-up now & get unlimited

Free Trial

Enter Email ID to get started

dijas.demo18@simbo.ai

Next →

Already registered?

By continuing, you agree to the [terms and conditions](#)

HIPAA-Compliant AI-Powered Answering Service

- AI-Powered Patient Screening
- After-Hours On-call and During-Hours Call Overflow
- AI-Enabled Multi-Level Scheduling and Alerting Protocols

Step 2. Create your administrator account

1. Enter **First Name** and **Last Name**.
2. Enter **Zip Code** and **Phone number (xxx-xxx-xxxx)**.
3. The phone number specified preferably be a cell phone which helps sending some critical alerts, if required.
4. Confirm your **Email** is correct.
5. Create a **Password**. Minimum length 8, use upper and lower case letters, at least one special character, and a digit.
6. Re-enter the same password.
7. Press **Register**.

Snapshot:

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AI Powered Answering Service

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HIPAA-Compliant AI-Powered Answering Service

- AI-Powered Patient Screening
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Create your account

John

Foster

02139

617-334-2617

dias.demo18@simbo.ai

Password (Minimum length 8, mix of upper and lower case alphabets, atleast one special character and a digit)

.....

.....

Register →

Cancel

Step 3. Choose a subscription plan

1. Review the available plans. You can pick **Basic**, **Practice Starter**, or **Practice Premium**.
2. Each plan includes a dedicated VoIP phone number and answering workflows. Higher tiers include more calls and extra features.
3. Press **Subscribe** under the plan that fits your practice.

Snapshot:

SimboDIYAS Copilot Plans

[Logout](#)

Basic

~~\$49~~ **\$0.0** / month

- Single User - Extra User Incur Additional Charges
- 1 Dedicated VoIP Phone Number
- Includes 50 Calls per Month - Extra Calls Incur Additional Charges
- Standard Answering Service Workflows
- Answering Service Configuration Dashboard
- Access to Mobile App (iOS, Android)
- Secure and HIPAA Compliant
- Cancel Anytime

[Subscribe](#)

Practice Starter

~~\$249~~ **\$198** / month

- Business Teams - Includes up to 4 Users
- 1 Dedicated VoIP Phone Number
- Includes 500 Calls per Month - Extra Calls Incur Additional Charges
- Standard Answering Service Workflows
- Admin Controls Dashboard
- Advanced Answering Service Configuration Dashboard
- Email Support
- Optional Add-ons for More Users and Calls
- Cancel Anytime

[Subscribe](#)

Practice Premium

~~\$798~~ **\$598** / month

- Business Teams - Includes up to 15 Users
- 1 Dedicated VoIP Phone Number
- Includes 2000 Calls per Month - Extra Calls Incur Additional Charges
- Advanced Answering Service Workflows
- Reporting and Analytics
- Live SMS Text Chat with Patients
- Email Support
- Optional Add-ons for More Users and Calls
- Cancel Anytime

[Subscribe](#)

Enterprise

Contact Sales

- Builts for Enterprise Teams
- Customized Answering Service Workflows
- Advanced Gen AI Powered Workflows
- PII Verification of Patient during Call
- Higher Accuracy with Double Transcription
- Customized Controls Dashboard
- Premium Support

[Book Meeting →](#)

Step 4. Enter payment information

1. On the secure checkout page, confirm your **Email**.
2. Choose **Card** or **Cash App Pay** as your payment method.
3. If you have a promo code, select **Add promotion code** and apply it.
4. Select **Subscribe** to complete payment.

Snapshot:



Subscribe to SimboDIYAS - Practice Starter

\$198.00 per month

SimboDIYAS - Practice Starter \$198.00

Billed monthly

Subtotal \$198.00

Add promotion code

Total due today \$198.00

Contact information

Email diyas.demo18@simbo.ai

Payment method

Card 

Cash App Pay

Save my information for faster checkout
Pay securely at Simbo Inc and everywhere [Link](#) is accepted.

Subscribe

By subscribing, you authorize Simbo Inc to charge you according to the terms until you cancel.

Powered by [stripe](#) | [Terms](#) [Privacy](#)

Step 5. Enter practice details

1. Type your **Organization Name**.
2. Enter **Address Line 1**, optional **Address Line 2**, **City**, and **Zip Code**.
3. Confirm **State** and **Timezone**.
4. Press **Next**.

Snapshot:

Confirm the Practice or Organization details.

Following information will be used to update the organization address and procure a VoIP number.

Organization Name *

Address Line 1 *

Address Line 2

City *

Zip Code *

State:

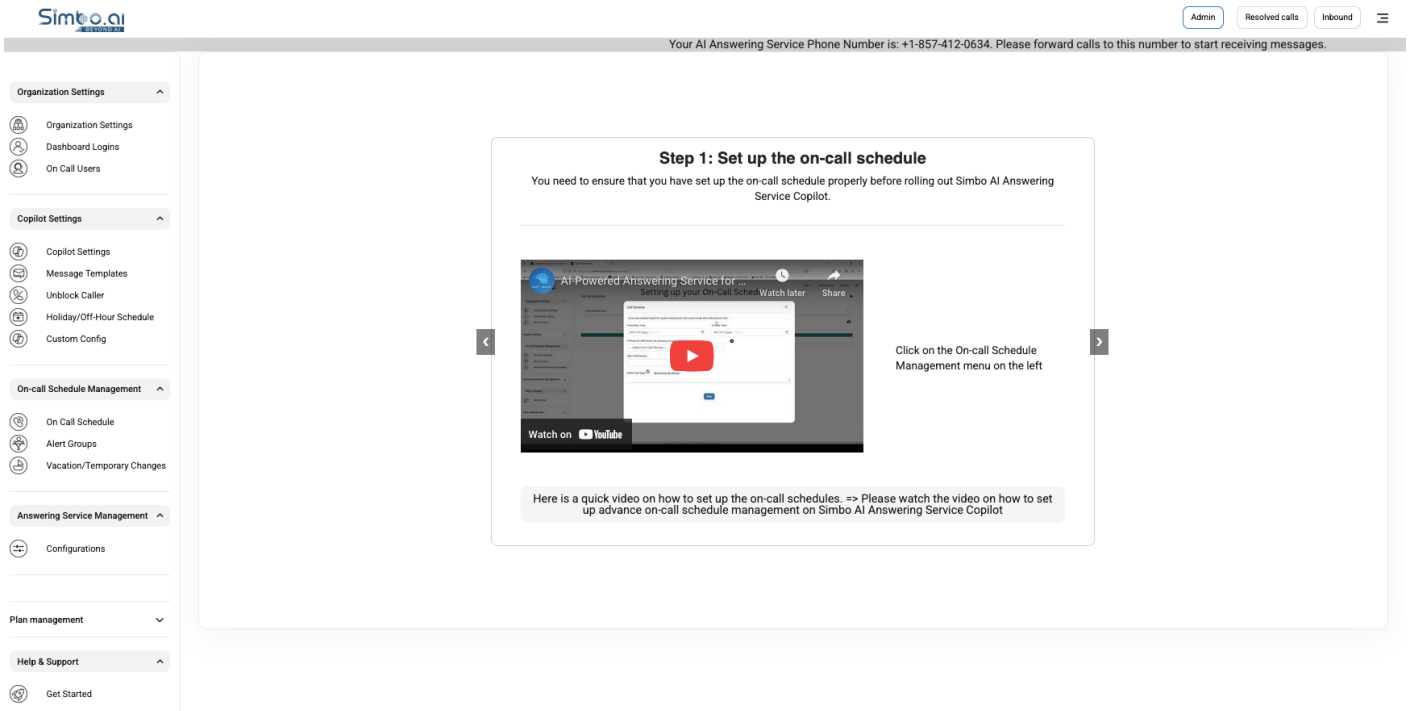
Timezone:

Next →

Step 6. Follow the on-boarding screen

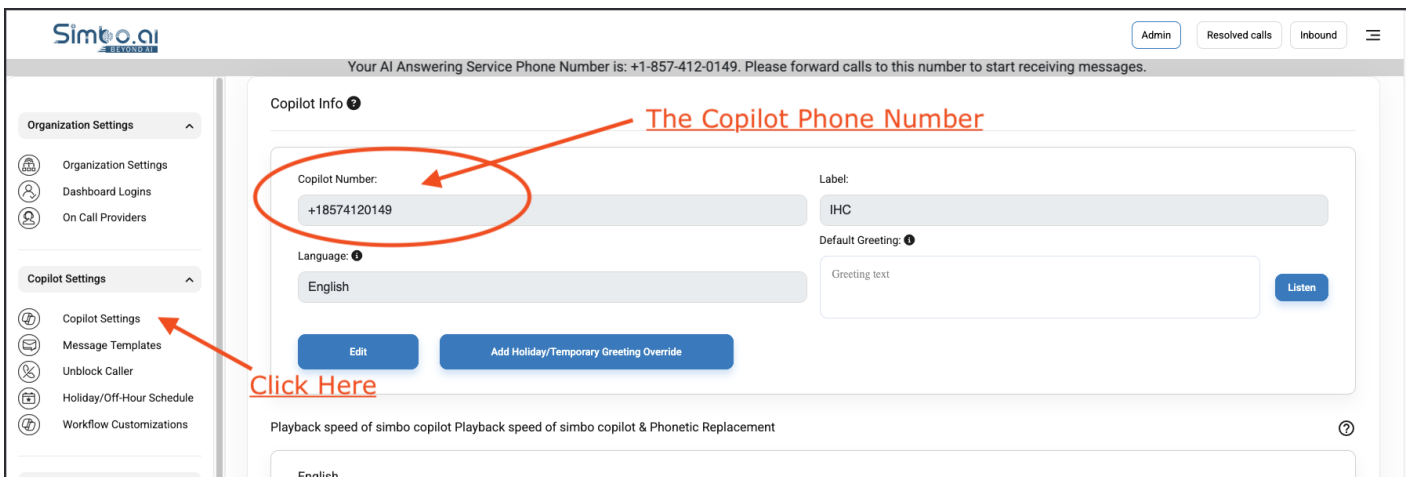
1. You will land in the admin dashboard with a setup guide.
2. At the top you will see your dedicated AI Answering Service **phone number**. Forward your practice calls to this number to start receiving messages.
3. Use **On Call Schedule** and **Alert Groups** to set coverage and routing.
4. Review **Copilot Settings** and **Message Templates** to customize call handling.

Snapshot:



Step 7. Rolling out the AI Answering Service

- Go to Admin -> Copilot Settings and check the "Copilot Number" for the dedicated Copilot Phone Number for your practice.
- Forward your phone calls from your Phone System to this Copilot Phone Number and you are all set!
- Feel free to make some calls to the Copilot Phone Number to check out how it works.
- **But before you do that, ensure that you have setup your workflows properly! Details with links given below.**



Step 8. On-boarding and workflow configurations

Please see the links below for details on how to configure your Copilot for best performance and your custom workflows. You can update those on your login and press the "Admin" on top-menu.

- You can checkout complete guide on this page:
<https://api1.simboconnect.com/helpb/books/simbodiyas-after-hours-on-call-ai-agent>
- Customize your workflows:
<https://api1.simboconnect.com/helpb/search?term=SimboDIYAS+Workflow+Customizations>
- In case you turned on the after-hours on-call workflows, please setup on-call schedule here: <https://api1.simboconnect.com/helpb/search?term=on-call>
- Add new dashboard logins: <https://api1.simboconnect.com/helpb/books/simbodiyas-after-hours-on-call-ai-agent/page/add-a-new-dashboard-user-admin-panel>

What happens next

- Your subscription becomes active after payment.
- You can finish any remaining on-boarding steps above on your Admin Panel.
- Keep the admin login safe. You can add team members later from the admin area.

Need help

Email **connect-support@simbo.ai** from your work email and include your practice name.

Revision #3

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