

Call back a patient from the dashboard

Purpose: Place a return call without leaving the Call Details screen.

Steps

1. Open the call.
2. Click the call icon near the Caller ID or within the action area.
3. Confirm the number and start the call.

Tips and good practice

- SimboConnect can also receive inbound calls, so you can manage the conversation in one place.

Revision #1

Created 19 September 2025 18:59:45 by Admin

Updated 19 September 2025 18:59:56 by Admin