

Block a spam or bot caller

Purpose: Stop the Phone Copilot from answering future calls from a spam number.

Steps

1. Open the call from the unwanted number.
2. Click Block at the top of the screen.
3. Confirm the action.

Tips and good practice

- If you block a number by mistake, an admin can review the blocked list in the Admin dashboard and unblock it.
- The audit trail shows who blocked the number and when.

Revision #1

Created 19 September 2025 19:00:15 by Admin

Updated 19 September 2025 19:00:26 by Admin