Send a HIPAA?compliant chat message from the calls worklist dashboard (home screen)

Purpose: Coordinate with your team without leaving the dashboard.

Steps

1. Click the floating **chat** button (bottom-right).
2. Select the recipient or channel per your clinic setup.
3. Send your message. Chat runs in a secure, HIPAA-compliant channel.

Tip and good practices

Use chat to hand off a call thread or to request an internal callback.

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