

Place an outbound call from the dialer (HIPAA-compliant)

Purpose: Call a patient or a third party directly from SimboConnect.

Steps

1. Click the floating **phone** button (bottom-right).
2. The **dial pad** opens.
3. Type or paste a number, or click the keypad.
4. Press the **green call** button to start the call.
5. When finished, end the call. The interaction is logged on the dashboard.

Notes

- Calls placed from SimboConnect are **HIPAA-compliant**.
- Use the notes/message field in the dialer (above the keypad) when your workflow requires a quick annotation.

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